

bēchē

turks & caicos

ONLINE RETURN REQUEST FORM

This form must be sent back to bēchē with any item returned.

You may return or exchange your bēchē Online Store purchase, including sale items, by sending it back to the bēchē Online Store. Returns or exchanges will only be accepted with proof of purchase on items within 15 days from the date of delivery. Returns are subject to adherence to our Returns and Exchange policy detailed on our website.

ONLINE RETURN REQUEST STEPS

1. Submit a Return request
To ensure your return is processed in 5-8 business days, go to info@shopbeche.com and submit a return request. Without a return request your return may take 30 business days to process.

For assistance, contact info@shopbeche.com

2. Insert your return request number

3. Insert your name

4. Insert your email and phone number

5. Pack your return securely. Include this form, your item(s), and all packaging.

SEND YOUR RETURN

Within the Turks and Caicos Islands:

1. Contact bēchē to discuss matters.
2. bēchē will send a courier to pick up the returned package; or you can place it in our P.O. Box listed below.

International:

For returns sent by mail, use an express postal service to ensure your item is received within the accepted timeframe. For returns sent by courier, use a reputable courier company such as UPS.

Send your return to:

P.O. Box 1266
Grace Bay
Providenciales
Turks and Caicos

State on the outside of your parcel that this is a 'return to shipper' and note the original tracking number.

IMPORTANT

Items must be returned within 15 days from the date of delivery. Items returned outside this period will not be accepted. Items must be in original condition and must not have been worn, altered or washed. All tags must remain in place. Every garment shipped has a tag, and hygiene liner. Once this tag, and hygiene liner have been removed, the garment is no longer returnable. We strongly suggest all items are tried on as soon as they are received. Returns must only be sent to the above address to be processed. For all swimwear, the protective hygiene strip must remain in place and will not be accepted if removed or altered. Allow 5-8 business days after receipt of goods for returns to be processed. A returns request must be submitted to receive your return within normal processing times.